EXACT SOFTWARE NORTH AMERICA'S **MAINTENANCE PLAN AGREEMENT** IS VITAL TO MAXIMIZING YOUR SOFTWARE INVESTMENT Exact's maintenance plan is insurance for your Macola Software license, which allows your business to take full advantage of the latest technology and functionality available, and provides security to address critical business and software issues, should the need arise. As a participant in Exact Software North America's maintenance plan, you receive all of our updates and upgrades* as soon as they are available, FREE. The Exact Maintenance plan is an ongoing investment that grows as your business needs grow and change.

THE FULL RANGE OF MAINTENANCE BENEFITS INCLUDE:

- **Free** Software Upgrades*
- **Free** periodic software updates providing corrections, enhancements, and new functionality
- Unlimited web access, 24/7 via the Customer Portal
- Federal and State Payroll Tax Table updates
- EDI Trading Partner-specific, and universally deployable mapping updates
- Per Incident Support Option
  - ✓ Available by purchasing a "six-pack" of incidents

Enhancements, Updates and Upgrades, Put Exact Software Resources to Work for You: Our software professionals across the globe are dedicated to making sure that your system runs at peak performance and provides the value your business demands. To make sure we offer the best value possible, we constantly reinvest in our services and software solutions. After all, we are in business -just as you are- and understand the importance of offering quality products and meeting service expectations.

EXACT SOFTWARE'S CUSTOMER PORTAL

Exact Software Customer Portal was developed specifically for maintenance plan customers and extends your connection with our organization. Some of the exciting benefits offered 24 hours a day through our Customer Portal include access to:

- Hot Topics - a single source for current product news flashes or developments.
- InfoMine - a comprehensive knowledge base containing thousands of FAQ's
- QA Tracker – a complete reservoir of software corrections and enhancements.
- File Downloads - an organized area providing you with an easy method of acquiring the latest technical paper or latest program update.

- Reference Library - A collection of helpful installation, implementation, and development-related reference materials.

Communicate with Exact Software personnel via web requests: Using the Customer Portal, you can view, initiate and determine the status of general questions you have submitted by using your customer account number.

Using the Customer Portal, you stay informed by accessing the latest information fast: Every day you will find new information about product innovation, e-Business solutions, company news and much more. That's our commitment to you as a valued Exact Software maintenance plan customer.

Also available is the Infomine Knowledgebase: This reservoir of information has thousands of software tips and techniques (including many tried and true methods shared with us by Exact Software customers) that you can use every day to save time and increase efficiency. In all, the Infomine knowledgebase has more than 4,000 documents that provide answers to your most frequently asked questions on a variety of topics.

Exact Software Reference Library: Your business is unique, and as a result you may want to configure our software to better meet specific business requirements. As a maintenance plan customer, you can use the Customer Portal to obtain the information you need to get your system up and running quickly with access to:

- Implementation and set-up guides
- Software installation instructions
- File layouts for designing custom reports
- User guides that provide process flow check lists, daily and period-end processing guidelines

Maintenance Plan Customers Have Real-Time Download Access: These valuable downloads keep your business competitive by providing immediate access to software features that can solve a problem you have encountered or by simply updating your software with new features.

ENHANCEMENTS

Maintenance Plan customers Benefit From Product Updates: As an Exact Software maintenance plan customer, you receive enhancements for your software solution as well as upgrades*. As your partner in technology, we understand that today's business challenges mean maximizing the potential of your software solution. A few of the *latest enhancements* that make business a little less stressful for you are listed below.

Order Entry--- A new field has been added to the OE Mass Price Change screenset so the user may enter a Round To Amount. This gives you the flexibility to make price changes across part or all of your product line, either to the nearest dollar or by a specific percentage, and round the results to a selected denominator.

Purchase Order & Receiving--- Purchase Order History View functionality has been added. Previously, when you purged Closed Purchase Orders, it moved them to the Purchase Order Header History and Purchase Order Line History File, but the user could not view this—the user could only print reports. A Display History checkbox has been added to allow the user the ability to easily review the P.O history.

Purchase Order & Receiving --- There is now a warning message that pops up when entering a receiver into the Receiving Inspection Disposition Screen that has already been inspected. This enhancement improves efficiency by keeping a user from inspecting the same item more than once. It's particularly valuable in an environment with multiple inspectors.

Crystal Reports---Macola Progression version 7.6.300 spC will support Crystal version 10.

Inventory Management--- An audit trail has been added so that when you are updating Calculated Values in IMINVLOC, a "before and after" record will be written to the file. This allows you to see who ran the update, and when.

Inventory Management --- During Inventory Transaction Processing the Document Date will remain the same on the Inventory Transaction Screen until the user changes it or exits the screen. This enhancement saves data entry time and reduces errors.

Inventory Management --- We have added safeguards to prevent the accidental clearing of IM Accumulators a second time for the same period or same year. Now, when the user attempts to clear the accumulators, the program will display the message, "Accumulators will be cleared for Period "X". Do you want to continue? Yes or No?"

Inventory Management --- Now you can have customized OE Reminder Notes pop up on the screen during Order Entry based on the Item Number entered. Examples of Reminder Notes would be, "Do you need any oil to go with this part?" or "This accessory would go well with this part."

System--- System update reliability has been enhanced through a new lock-out feature that blocks users from logging into Progression and Progression Workflow Explorer during the system update. This was a highly requested enhancement that helps ensure the accuracy of updates and allows data maintenance to be performed with no users on the system.

Material Requirements Planning--- You can now "auto-generate" purchase orders that follow your company's vendor restrictions. When you generate Unreleased Purchase Orders in MRP, it will use the existing Approved/Disapproved Vendors in the Item/Vendor Records to determine the vendor to be used.

These enhancements are focused on increasing the functionality of your Exact Macola software and do not require any additional system requirements. For a complete detailed list of enhancements for Macola Progression Version 7.6.300 Service Pack C, please go to the Exact Software North America Customer Portal and view document #11.529.498. Use the portal to also view other solutions that will improve productivity throughout your organization.

SUMMARY

Exact Software considers input from customers to continuously improve your software. This is your investment in the Exact Software maintenance plan at work!

If you have any questions regarding your Exact Software Maintenance Agreement, call your Exact Software Business Partner today. You can also call our Exact Software Sales Department at 1-619-446-6542 to find out how to make the most of your software investment. For more information on any of our products or services, please contact ADAM Technologies, Inc. at:

619-446-6542

*Upgrade exclusions: Adding additional users and database changes (such as upgrading from Btrieve/P.SQL to MS SQL Server) are excluded. Upgrades do not include new versions or releases of a program that Exact Software determines at its sole discretion not to make available without additional charge to its customers on maintenance such as but not limited to Crystal.